

DirectTV Remote+

The app crashes when I try to scan

This is likely related to a known issue with some Android builds where the OS fails to return an app's internal "**root**" or "**app data**" path. According to Google, uninstalling and reinstalling the app may resolve the issue. If your device contains an SD card then please note that uninstalling the app should **not** wipe out your settings. However, if your device does not contain an SD card (or it is temporarily removed or unmounted when the app is run again), you **will** lose your app settings.

Starting with v2.2.2 the app will handle this problem more gracefully but please note that this is not a specific problem with the app but rather it is a problem with certain builds of Android itself.

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