

## Network and connection issues

**I've tried scanning for my receivers but it never finds anything. Scanning or manually adding a receiver has NEVER worked, even in the past.**

Scanning for receivers is a pretty straight-forward process and it should find them if they are the correct model and setup correctly. Please follow all of the steps [found here](#) in order to confirm that your DirecTV receiver or DVR is configured correctly.

If your Android device's IP address and the receiver's IP address both appear similar as outlined in the linked instructions above, [click here](#) for more help with resolving this issue.

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