

Network and connection issues

App displays "Current program blocked. Check Whole-Home settings."

This message can come up if your Whole-Home settings are allowing external devices (i.e. your phone or tablet) to have basic access to the receiver but the "Current Program" option is set to **blocked**.

See the [troubleshooting FAQ](#) (step 6) for more information on how to confirm or change this setting on your DirecTV receiver. You want to be sure that all External Device options are set to **Allow**.

Unique solution ID: #1114

Author: Admin

Last update: 2014-03-19 03:04