

Name Dropper

My login to download the full version of Name Dropper does not work!

So long as the username and password are being entered correctly, the only reason why a **newly issued** password (from a very recent purchase) will not work is if the same product has been previously purchased. If you are not sure, or continue to have problems, use the [Lost Password Retrieval Form](#) to verify your password.

If your email address has since changed, you can still login with your old email address and password but please note that you will not be able to retrieve a lost password. If this is the case, please [contact support](#) and request that your email address be updated in the system.

Important Notice to older customers:

Due to some data loss when my site hosting provider moved my site to a new server and again when my site was moved to a new host provider, customers who purchased Name Dropper between **February 10th, 2008** and **June 23rd, 2010** will need to have new usernames and passwords issued. I sincerely apologize for this inconvenience. If you are affected by this, please contact us and include the name & email address you originally purchased Name Dropper with and I will issue you a new password. If you are uncertain of which email address you used, don't worry. Quite often your name alone is enough to confirm the purchase. Please follow the General Contact email link on the [Contact Us](#) page.

Unique solution ID: #1029

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Last update: 2012-08-29 09:08